
(city, date)

(name and surname/company name)

(address)

Complaint No. _____

(completes by Agmamito)

(contact person: name, surname, telephone number, e-mail)

FINAL CUSTOMER COMPLAINT FORM

Date of furniture purchase by the Customer: _____

Date of complaint by the Customer: _____

Fabric purchase invoice No.: _____ from the day: _____

Fabric name/LOT No.:* _____

REASON FOR THE COMPLAINT/RETURN

Complaint evidence (necessary condition):

1. Good quality photos (the entire body of the furniture from a distance and a close-up of the complained piece of furniture)
2. Final customer Complaint Form
3. Scan of the purchase document of the furniture

Expected method of settling the complaint (SELECT AS APPLICABLE)

1. Payment refund
2. Exchange of the fabric for a new one free from defects

NOTE: RECEIPT OF THE FABRIC IS NOT CONSIDERABLE WITH THE ACCEPTANCE OF THE COMPLAINT

¹ Please keep the barcodes on the fabrics, they are the basis for considering the complaint.

(signature)

