

## STANDARD WARRANTY TERMS AND CONDITIONS

Fabrics offered by: Agmamito sp.z o.o. sp.k. with its registered office in Swarzędz (62-020 Swarzędz), ul. Wrzesińska 78, entered into the National Court Register - the register of entrepreneurs kept by the Poznań District Court - Nowe Miasto and Wilda, VIII Commercial Department, under KRS number 0000816560, tax identification number: 777-335-32-01, hereinafter referred to as: Agmamito Group, are covered by the guarantee under the following conditions:

### 1. Duration of the warranty

The warranty covers 24 months from the date of purchase. The warranty period starts at the time a Customer purchased the furniture covered with the Agmamito or Toccare fabric, but the date on original sales document is decisive.

### 2. The scope of cover

The warranty covers only hidden manufacturing flaws. The warranty is valid only when the fabric was:

- used according to their purpose
- properly maintained and cleaned
- properly stored
- properly shipped
- properly used on furniture

The warranty does not cover the efficiency of Water Blocked, H2O Clean or another technology that help to keep the coatch clean.

### 4. Complaints proceedings

Flaws or damages revealed during the warranty period should be reported immediately but not later than within 7 days since they were spotted. Hidden flaws should be reported by a Customer to the Seller who sold the fabric and issued the appropriate sales document. Next, the Seller passes the information immediately to Agmamito Group - not later than within 3 week days.

The complaints application must be sent:

- through Complaint Form available on [www.agmamito.com](http://www.agmamito.com) or
- by email to: [info@agmamito.com](mailto:info@agmamito.com) or
- to the address: Agmamito Group, ul. Wrzesińska 78, 62-020 Swarzędz, Poland

The application must be complete and include all data from the Complaint Form and the copy of purchase document. The complaint will not be investigated until a reporting person sends all the



necessary data.

Agmamito Group company obliges to respond within 14 working days from the moment of receiving the properly filled application.

### 3. The loss of guarantee on the fabric

The loss of guarantee on the fabric takes place in the following cases:

- the use contrary to its intended use
- mechanical damage, including damage caused by animals, mechanical wiping (e.g. during furniture transport), scraping, a partial burn by cigarette etc.
- damages caused by an action of a strong chemical agent
- a damage caused by the use of cleaning agents other than recommended by Agmamito Group
- the lack of cleaning and regular maintenance with the use of recommended agents, which leads to the fabric soils
- changing of color caused by contact with cloths, footwear etc.
- exposing the fabric to intense sun or artificial light
- exposing the fabric to direct heat sources such as a radiator (distance between a fabric and a heat source should be at least 50 cm)
- drying the fabric using heat sources such as a hairdryer, a heater, an iron – the moistened fabric should always be let dry by itself
- pouring furniture over with water or other liquids e.g. acids, dyes, washing agents, body-care agents, disinfectants etc.
- making repairs or corrections on one's own
- natural wear and tear of the fabric
- covering the fabric with a bedspread or a blanket – fabric covering causes excessive and rapid pilling effect. The pilling effect takes place when bedspread fibers mix with furniture fabric fibers.

